

ISIC IT SUPPORT

Donald Zbinden

Antonio Oliveira

Yoann Dind

Web : http://isic.epfl.ch/Computer_Software

IMPORTANT RECOMMENDATIONS - IT SECURITY

After several recent phishing attacks, several ISIC collaborators have given their GASPARD ID and password. Their accounts were used to send spam and to access to literature and databases from all over the world, while access to these instruments is granted to EPFL collaborators through contracts with the different providers.

What should I do if I receive a phishing e-mail?

Do not answer.

Forward the e-mail as an attachment to the address secure-it@epfl.ch, so that appropriate measures will be taken.

What should I do if I am not sure?

The safest is of course to act as if the doubtful message was a phishing attempt and follow the instructions mentioned above. You may also show it to your IT support team, requesting their advice.

Useful information: <http://wiki.epfl.ch/secure-it>