

# IT Services for ENAC Faculty

*“Information technology (IT) is the use of computers to create, process, store, retrieve, and exchange all kinds of data and information.”*

## ENAC-IT Support

- Support all ENAC IT infrastructure,
  - System administration for all labs,
  - Server setup, management, and monitoring,
  - Computer rooms for teaching,
  - Rooms for videoconference,
- Support for Windows, macOS and Linux,
- Computer hardware purchase,
- Large format print center,
- Lend hardware

## ENAC-IT4Research

Data engineers and software developers to support ENAC researchers in leveraging their data

- **Data Help Desk** providing or connecting to data resources on and off campus.
- **Advanced services** tailored to labs' needs: project-based collaborations throughout data lifecycle.
- Contact us for data analysis project support, coding support, data stewardship, data visualization, software development etc.

[enacit@epfl.ch](mailto:enacit@epfl.ch)

<https://enacit.epfl.ch>  
GC D1 385 Office – BP 3321 Office

[enacit4research@epfl.ch](mailto:enacit4research@epfl.ch)

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## Team ENAC-IT



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## ENAC-IT4R



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## Getting started

Changing password

<https://myaccount.microsoft.com>

Connecting to network

<https://network.epfl.ch>

General IT support

<https://support.epfl.ch/>

Printing

<https://myprint.epfl.ch>

EPFL address book

<https://people.epfl.ch/>

Your mailbox

<https://outlook.office.com>

Onboarding

<https://go.epfl.ch/KB0016264>

Storage of documents

<https://go.epfl.ch/storage>

Data @ ENAC

<https://go.epfl.ch/data-at-enac>

## And more...

More useful links



<https://go.epfl.ch/KB0017108>

EPFL Campus on your phone



<https://pocketcampus.org/epfl>

## Central EPFL IT services

- Manage EPFL's common computing resources and services.
- Collaborative tools: email, document sharing, web sites, wikis, blogs.
- Network infrastructure, identity management, access control.
- Training, documentation, software distribution.

1234@epfl.ch

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(Outside EPFL: 021 693 1234)

<http://1234.epfl.ch>

[Service Desk, MA A0 393](#)