IT Services for ENAC Faculty

“Information technology (IT) is the use of computers to create, process, store, retrieve, and exchange all kinds of data and information.”

**ENAC-IT Support**

- Support all ENAC IT infrastructure,
  - System administration for all labs,
  - Server setup, management, and monitoring,
  - Computer rooms for teaching,
  - Rooms for videoconference,
- Support for Windows, macOS and Linux,
- Computer hardware purchase,
- Large format print center,
- Lend hardware

**ENAC-IT4Research**

Data engineers and software developers to support ENAC researchers in leveraging their data

- **Data Help Desk** providing or connecting to data resources on and off campus.
- **Advanced services** tailored to labs’ needs: project-based collaborations throughout data lifecycle.
- Contact us for data analysis project support, coding support, data stewardship, data visualization, software development etc.

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**Team**

ENAC-IT

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Getting started

Changing your password
https://gaspar.epfl.ch/

Access to your mailbox
https://ewa.epfl.ch

Your personal homepage
https://people.epfl.ch/

Printing
https://myprint.epfl.ch

Connecting your laptop to VPN or Wifi
https://network.epfl.ch

Install communication (jabber or zoom)
https://uc.epfl.ch

To download software
https://distriiloq.epfl.ch

To use ENAC classrooms remotely
https://vdi.epfl.ch

Manage your absences and your holydays
https://absences.epfl.ch

General IT support documentation
https://support.epfl.ch/

Backups
https://go.epfl.ch/KB0016509

Data @ ENAC
https://www.epfl.ch/schools/enac/about/data-at-enac

Central EPFL IT services

- Manage EPFL’s common computing resources and services.
- Collaborative tools: email, document sharing, web sites, wikis, blogs.
- Network infrastructure, identity management, access control.
- Training, documentation, software distribution.

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