

Technical Support for ENAC faculty

ENAC-IT



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ENAC-IT4R



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ENAC-IT Main Mission

- Support all ENAC infrastructure,
 - System administration for all labs,
 - Rooms for teaching,
 - Rooms for videoconference.
- Order hardware,
- Lend hardware

enacit@epfl.ch

<https://enacit.epfl.ch>

ENAC-IT4Research

Data scientists and software engineers devoted to support ENAC researchers in leveraging their research data.

- **Data Help Desk** for quick support, providing or connecting to resources for data management, data science and scientific valorization.
- **Advanced services** tailored to labs' needs, project-based collaboration throughout data lifecycle, e.g., building data acquisition pipelines, conducting exploratory data analysis or developing custom data visualization web interfaces.

enacit4research@epfl.ch

<https://epfl.ch/schools/enac/about/data-services-en/>

DSI Mission (Central EPFL IT service)

- Manage EPFL's common computing resources and services.
- Collaborative tools: email, document sharing, web sites, wikis, blogs.
- Network infrastructure, identity management, access control.
- Training, documentation, software distribution.

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(Outside EPFL : 021 693 1234)
<http://1234.epfl.ch>

Getting started

Changing your
password

<http://gaspar.epfl.ch>

Printing

<https://myprint.epfl.ch>

To download softwares

<https://distrilog.epfl.ch>

Acces to your mailbox

<https://ewa.epfl.ch>

Connecting your laptop
to VPN or Wifi

<https://epnet.epfl.ch>

To use ENAC
classrooms remotely

<https://vdi.epfl.ch>

Your personal
homepage

<http://people.epfl.ch>

Install communication
(jabber or zoom)

<https://uc.epfl.ch>

Manage your absences
and your holydays

<https://absences.epfl.ch>

General IT support documentation: <https://support.epfl.ch/epfl>

Useful links

Our website : <https://enacit.epfl.ch>

IT support documentation for ENAC : <https://enacit.epfl.ch/doc/doku.php>

Use ENACdrives to storage your data : <https://enacit.epfl.ch/enacdrives/>

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