Requests

You access immediately the request forms assigned to the corresponding support group.

Select the category of your request

Fill out the form to finalize and send your support request.

My Requests

With “My requests”, follow the evolution of your on-going demands. This command is only displayed once logged onto the website (“Login” button).

Click on “My Requests” to display your on-going requests list and click on one of them to see its progress.

The steps and discussion concerning your request are displayed chronologically.

Knowledge Base

Find articles answering your questions and narrow down your results using filters.

Example: Search results for “myPrint”.

Get Help

Ask a question or report an incident to the Service Desk.

Support

Support Request

Please describe your problem or request below.

Report a question

Report a question assistance and information.

Or, ask a question as you would do in an e-mail.