«...from paper to digital !» - https://support.epfl.ch
1. «Requests»

- Self-service
- Automated workflows
- Unified processes
- Request and approval process
2. 「My requests」 follow-up

Authentication

Transparency

Traceability
3. «Knowledge base»

Exemple: Résultats de recherche pour “myPrint”.
4. «Services status»
...available for you also!

Better user experience!

Self-service
Authentication
Transparency
Traceability
Automated workflows
Unified processes
Request and approval process

...also available for your own request management needs!